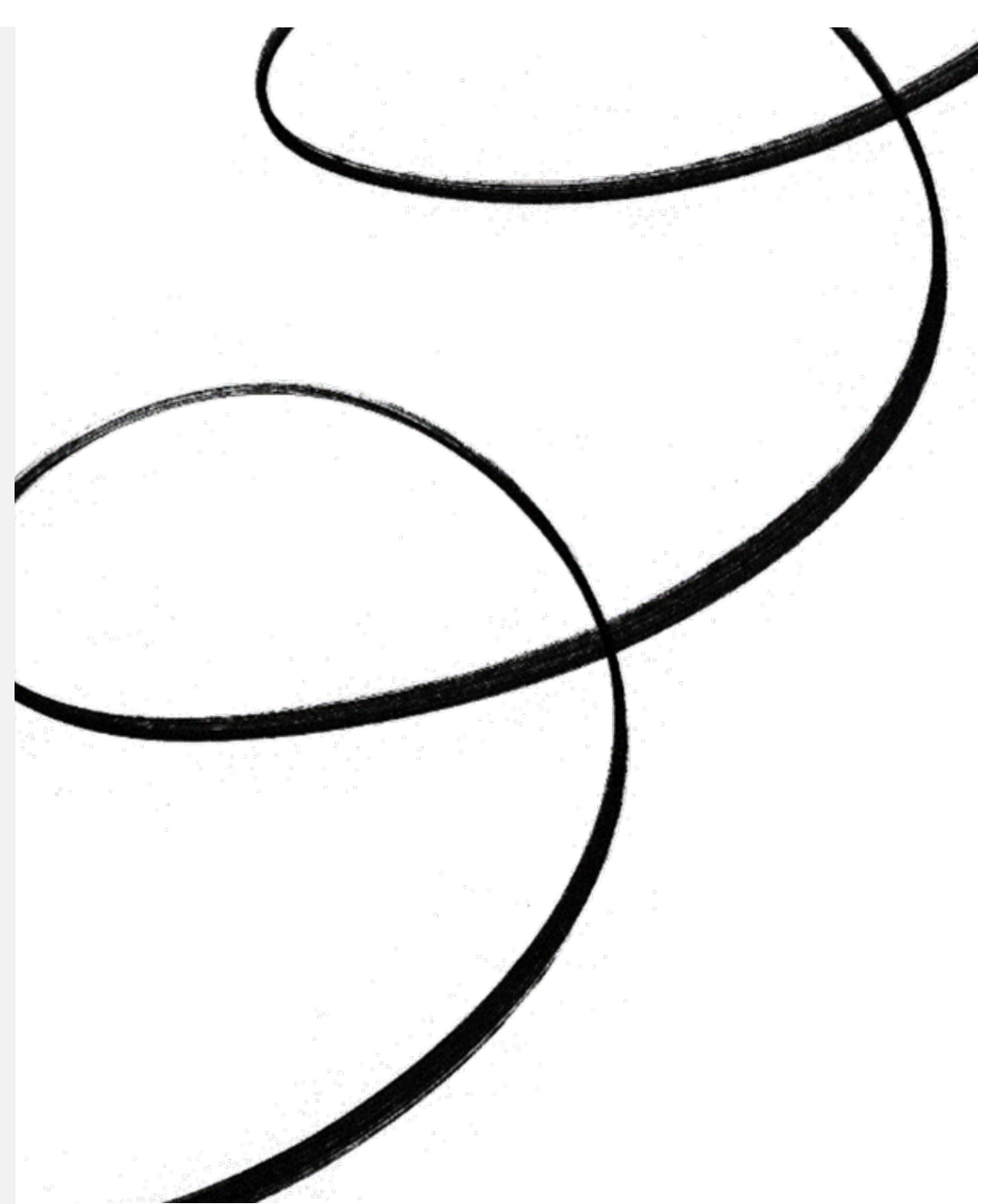




Integrated
Consulting
Group

Lean Fundamentals



Lean Fundamentals | Day 1

01 / Welcome, Goals, Agenda

02 / Lean history and process definition

 Break

03 / SIPOC mapping – hands-on work on own process

 Lunch-Break

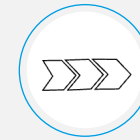
04 / Practice & feedback on process mapping

05 / Types of waste

 Break

06 / Understanding what is customer value

06 / Feedback & Closing



What is Lean and why is this useful?
Understanding process thinking



Participants: 10 - 12 Persons
Middle Management and Teams



Lean Fundamentals | Day 2

01 / Review of 1st day

02 / Identifying value added in our process

 Break

03 / Swimlane mapping

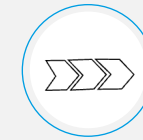
 Lunch-Break

04 / Value stream mapping

 Break

05 / Organize your Lean project:
proposals for improvement, valuation techniques and prioritization method

06 / Feedback & Closing



Continuous improvement
Instill customer value thinking & continuous improvement



Participants: 10 - 12 Persons
Middle Management and Teams



About ICG

A short glimpse in our professional life, in our beliefs and values



About ICG

We work with a special consulting approach that combines change management, organizational design and business aspects in a “state-of-the-art” way.

Supporting transformation processes means for us also the professional design of change communication including large group events as well as learning formats.

Our ICG team consists of 140 consultants from 12 countries and therefore has know-how and experience from different cultures.



We support companies of all sectors – corporations, medium-sized companies, public-sector companies – and know each of the specific features.

Our team exclusively consists of very experienced change management professionals who are fully committed to the cause and create development based on partnership.

We are “hands-on” consultants, impact is more important to us than concepts.